

# Because your insurance company does not consider this a flood,

## That's why you need Frank Adjustments.

After a pipe bursted in the Freidman home and flooded their basement, the insurance company refused to pay for the damages. When filing the claim, Shabsi Freidman reported the incident as a flood. Problem is, that flood insurance is not covered under a standard home insurance policy so they were rejected. What the Freidmans did not know was that pipe bursts are not legally defined as a flood. They brought their case to Frank Adjustments who explained that floods are defined by insurance companies to include only water damage caused by seepage from outside the home.



As per their basic homeowner's coverage, they were entitled to an entirely new basement! However, after Freidman's "admission", the insurance company would not accept any explanations. From their perspective, the case was closed. After frank negotiations with the Insurance company, the Freidmans did receive a whole new basement to which they were rightfully entitled without affecting their annual premiums. When disaster strikes, you need someone with the stamina and expertise to protect you from the insurance companies' misleading tactics.

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